



### Course One

Introduction to  
Cybersecurity and  
Airport Administration

## Module One

# Introduction to Airports, Airport Administration, and Cybersecurity Fundamentals

Overview of the airport environment, stakeholders, airport types, basic flight operations, and foundational cybersecurity principles relevant to airport administration.



**CSAAP**

Cybersecurity and Airport Administration Program



Sponsored by the  
US National Science Foundation

**Cuyahoga  
Community  
College**



# Agenda

- The Airport Ecosystem: History, Stakeholders, Types
- Connecting Airports to Cyber Risk
- Airport Governance Structures & Roles
- The Regulatory Landscape & Compliance Drivers
- Cybersecurity Fundamentals: CIA in the Airport Context
- Key Cyber Threats to Airport Administration
- Introduction to Cybersecurity Frameworks (NIST, ISO, etc.)



# Objectives

- Recall data integrity/availability principles (1.1)
- Describe secure communication importance (1.2)
- Identify key federal regulations (3.1)
- Understand governance role (3.2)

# A Historical Glimpse - Shaping Today's Airports

- **Early Days:** Air Mail Act (1925), Air Commerce Act (1926) → Commerce & Safety focus.
- **Growth Eras:** WPA & DLAND → Infrastructure expansion, Federal funding principles (Cost-share, Grant Assurances).
- **Regulation & Structure:** FAA Creation (1958), Part 139 Cert. (1970), Trust Fund ('Users Pay').
- **Modern Era:** Deregulation (1978 - Market forces), ATSA (2001 - TSA, Security focus), NextGen (Ongoing IT reliance).



# Airport Stakeholders & Data

- **Government Entities (FAA, TSA, CBP):** Regulatory data, security info (SSI), operational directives.
  - *Need: Secure comms, data integrity.*
- **Aeronautical Users (Airlines, GA, FBOs):** PII, flight plans, operational data, financial info (leases).
  - *Need: Confidentiality, availability, integrity.*
- **Non-Aeronautical Users (Concessions, Parking):** Financial transactions (PCI-DSS), customer data, lease info.
  - *Need: Confidentiality, integrity (financial), availability (POS systems).*
- **The Community (Passengers, Neighbors):** PII (if collected), noise complaints, general inquiries.
  - *Need: Privacy, secure communication channels.*



# Airport Types & Varying Cyber Needs

- **Commercial Service (Part 139 Cert.):** High passenger/data volume, complex systems (FIDS, BHS, PACS), strict TSA/FAA cyber regs likely.
- **General Aviation:** Less passenger PII, simpler systems generally, but still handle financial data, flight plans, tenant info.
  - Business/Corporate ops may have high-value data. Fewer direct cyber regs, but best practices vital.
- **Cargo Service:** High-value shipment data, logistics systems integration, supply chain vulnerabilities.
- **Joint/Shared Use:** Integration challenges between civil/military networks, differing security standards.

# The Airport Environment: A Target-Rich Opportunity

- Airports blend Public Service & Business Enterprise.
- **Diverse Functions = Diverse Systems:** Finance, HR, Operations, Planning, Marketing, Security (PACS, CCTV), Building Controls (HVAC), Communications.
- **Interconnectedness:** Systems often share data (e.g., flight info feeds FIDS, gate assignments link to billing).
- **High-Value Data:** PII, Financials (PCI), Operational Plans, SSI, Contracts, Intellectual Property.
- **Reliance on IT/OT:** Critical for efficiency, safety, security, and revenue.
- **Result:** Complex environment with numerous potential entry points and high-value targets.



# Airport Governance & Management

- **Sponsor Structures:** Municipality, Authority, State, etc.
- **Sponsor Role:** Sets policy, budget, risk tolerance, strategic cyber direction.
- **Executive Role:** Implements policy, manages resources, advises sponsor on cyber risks, ensures security posture.
- **Impact on Cybersecurity:** Governance dictates budget approval, policy enforcement speed, reporting lines, organizational commitment.



# Regulatory Landscape & Compliance Drivers

- **FAA:** Safety-focused, with cyber implications (NAVAID integrity), Grant Assurances.
- **DHS/TSA:** Security-focused (Part 1542, SDs & Emergency Amendments, Network segmentation, IR Plans, Access Control, Patching), Part 1520 (SSI Protection).
- **Other:** EPA, State/Local data privacy laws, PCI-DSS for payment cards.
- **Compliance** → Fines, funding risks, liability.



# Cybersecurity in Airports: The CIA Triad

- **Confidentiality:** Who needs access to what data? Protecting PII (employee/passenger), financials, contracts, SSI.
  - *Violation Example: Unencrypted employee records stolen.*
- **Integrity:** Ensuring data accuracy & trustworthiness. Vital for financial reports, operational schedules, security logs, stakeholder comms.
  - *Violation Example: Ransomware corrupts budget files.*
- **Availability:** Systems & data accessible when needed. Critical for payroll, billing, communication systems, access control.
  - *Violation Example: DoS attack takes down airport public website/internal network.*

# Key Threats 1: Phishing & Data Breaches

- **Phishing:** Social engineering via deceptive comms.
  - *Goal: Steal Credentials, Install Malware.*
  - *Airport Admin Vectors: Emails appearing as IT, HR, FAA/TSA, vendors, executives (whaling). Fake invoices, urgent requests, fake login pages.*
  - *Impact: Compromised accounts -> Data Breach, Unauthorized Access, Malware Infection.*
- **Data Breach:** Unauthorized access/exposure/theft of sensitive data.
  - *Causes: Phishing, Malware, Insider Threat, System Vulnerabilities, Lost Devices.*
  - *Airport Admin Impact: Loss of PII (employees, possibly passengers via shared data), Financial Data (PCI violations), Contractual/Legal Info, Proprietary Plans, Reputational Damage, Fines.*



# Key Threats 2: Ransomware & DoS Attacks

- **Ransomware Recap:** Malware that encrypts files; demands ransom for decryption key.
  - *Delivery: Phishing emails, exploiting vulnerabilities.*
  - *Airport Admin Impact: Critical systems locked (Finance, HR, Planning, Scheduling); Operations halted; Data loss if backups fail; Extortion costs; Reputational damage. (Availability & Integrity focus). Example: Cleveland Hopkins ransomware attack.*
- **Denial-of-Service (DoS) Recap:** Overwhelming a system to make it unavailable to legitimate users.
  - *Method: Flood servers/networks with traffic (Distributed DoS - DDoS uses many compromised computers).*
  - *Airport Admin Impact: Public website inaccessible (info dissemination fails); Internal network access disrupted for staff?; Less common target for internal admin systems vs. public-facing ones, but interconnectedness poses risks. (Availability focus).*

# Cybersecurity Frameworks & Standards

- **Purpose:** Provide structure, best practices, common language for managing cyber risk.
- **Key Frameworks/Standards in the Airport Context:**
  - *NIST Cybersecurity Framework (CSF): (US, Voluntary) Focuses on Risk Management Functions: Identify, Protect, Detect, Respond, Recover. Widely adopted, flexible.*
  - *ISO 27001: (International, Certifiable) Focuses on establishing, implementing, maintaining, and improving an Information Security Management System (ISMS) based on risk assessment and controls listed in Annex A. Demonstrates mature security posture.*

# Cybersecurity Frameworks & Standards (Cont'd)

- **Key Frameworks/Standards** in the Airport Context (Cont'd)
  - **IEC 62443:** (International) Set of standards specifically for Industrial Automation and Control Systems (IACS) / Operational Technology (OT). Relevant for securing systems like baggage handling, building automation, airfield lighting controls. Uses concepts like Zones & Conduits.
  - **MITRE ATT&CK®:** (Knowledge Base) Catalog of real-world adversary tactics and techniques. Not a framework for management, but used within management for threat modeling, detection engineering, adversary emulation (red teaming). Helps understand how attackers operate.

# Conclusion

- **Recap:** Airports are complex ecosystems with diverse stakeholders, governance, and regulations. Cybersecurity (CIA) is vital for protecting administration (data, systems).
  - *Key threats (Phishing, Ransomware, Breaches, DoS) require structured management using frameworks (NIST CSF, ISO 27001, etc.).*
- **Key Takeaway:** Effective airport administration requires integrated cybersecurity awareness and practices.



# Module 2 Preview & Questions

- Read CM Module 2 (Planning, Construction, Environmental). We will discuss securing planning data (ALPs, Master Plans), construction project cybersecurity, and protecting environmental compliance systems.
- Check LMS for readings, supplemental resources, discussion board, and quiz.
- Questions?

